

Heath G. Queen

Bloomington, MN

EDUCATION

Luther Theological Seminary

Master of Divinity: Systematic Theology Concentration

Saint Paul, MN

August 2022

Wittenberg University

Bachelor of Arts: Political Science, Business Minor (Cumulative GPA: 3.8)

Springfield, OH

May 2016

- Honors: Summa Cum Laude, Phi Eta Sigma (Freshman Honors), Pi Sigma Alpha (Political Science Honors), Gamma Sigma Alpha (Greek Honors), Heimtraut Dietrich Award for Faith and Service.
- Served as the Interfaith representative to Student Senate, convened the university interfaith committee, and collaborated with others to develop the first Interfaith Youth Corps conference at the University of Dayton.

RELEVANT MINISTRY EXPERIENCE

M Health Fairview Southdale Hospital

Chaplain Resident

Edina, MN

August 2022 – Present

- Served as a chaplain providing emotional and spiritual support on the 73 Neuroscience, 24 Ortho Spine, and to the 66 Medical Specialty units.
- Provided crisis care to patients and families during a rotation in the intensive care unit and through serving in the weekly overnight on-call rotation.
- Facilitated discussions with patients about creating a healthcare directive to express their desired goals of care.
- Engaged in chaplaincy education covering Internal Family Systems Theory, death and dying, and trauma.

St. Stephen Lutheran Church

Pastoral Intern

Bloomington, MN

August 2021 – August 2022

- Developed a daily devotion book and downloadable audio podcast for the Lenten season. The audio podcast received over 1,500 plays across all podcast platforms.
- Collaborated with staff on a project to transition the monthly congregational newsletter to a quarterly magazine.
- Worked on a project to organize video interviews with members to promote the fall stewardship campaign.
- Developed experience in pastoral care through attending the weekly pastoral check-in meetings, conducting home and hospital visits, and planning and conducting funerals.
- Honed knowledge of Bowen Family Systems Theory for use in congregational ministry through participating in a monthly clergy discussion group.
- Attended weekly worship planning meetings and preached at least once a month.

Southern Ohio Synod (ELCA)

Pulpit Supply Minister

Columbus, OH

August 2019 – August 2021

- Served in a supply pastor role for preaching and worship leadership in congregations across the synod.
- Assisted congregations with re-opening following the COVID-19 pandemic shutdowns. Walked congregations through recommended precautions to ensure that a safe worship environment was available for all.
- Coordinated with congregation leaders for worship planning and music selection.

Nationwide Children's Hospital

Contingent Support Chaplain (Part-Time)

Columbus, OH

October 2020 – August 2021

- Provided emotional and spiritual support to patients and families during on-call shifts on a contingent basis.
- Built relationships with clinical staff and support services to ensure the best outcomes for patients.

Clinical Pastoral Education (Level I Unit)

June 2020 – August 2020

- Engaged in a unit that consisted of 100 hours of structured learning time and at least 250 clinical hours in providing care to patients and families.
- Developed experience in providing emotional and spiritual support in a pediatric setting.
- Became familiar with the clinical environment, terminology, and practices.

First Lutheran Church
Christian Public Leader II (Seminary Contextual Learning Course)

Springfield, OH
February 2019 – May 2019

- Assisted with planning worship services and developed experience with various liturgical settings (Holy Communion, Service of the Word, Taizé).
- Developed experience in working with a congregation council and various committee groups.
- Planned and led multiple adult forum sessions surrounding a common theme.

Wittenberg University
Christian Public Leader I (Seminary Contextual Learning Course)

Springfield, OH
February 2018 – May 2018

- Participated in Sunday morning worship services and learned about worship planning in a university setting.
- Preached a themed sermon on the weekend of the inauguration of Wittenberg's 15th President.
- Developed and led a session on vocation for the student "Pre-Theological Studies" group.
- Observed pastoral care conversations between students and campus pastors.

PROFESSIONAL WORK EXPERIENCE

Wittenberg University
Internship Coordinator

Springfield, OH
August 2020 – August 2021

- Managed 2020 First Destination Survey data collection and reporting utilizing NACE guidelines.
- Transitioned internship registration process to a new digital format utilizing the Handshake platform.
- Was responsible for all career and vocation related advising (serving approximately 1,500 students).
- Led the development and planning of the first "career conference" day with alumni speakers, panels, and networking sessions.
- Met with various major gift donors to report on office progress and to encourage further support.
- Produced and hosted the "Witt Wednesday Podcast" that focused on highlighting alumni success and sharing advice with current students.
- Executed and ensured compliance of clinical affiliation agreements between the university and local hospitals.

Coordinator for Engaged Learning

September 2017 – August 2020

- Co-directed university leadership experience which assisted students in developing professional soft skills.
- Worked with companies like J.P. Morgan, Google, and Marriott to develop projects for student research.
- Developed relationships with alumni and community organizations to support students and programs.
- Connected students to relevant employment opportunities and managed Department of Business internship program with 100+ students completing internships every year.
- Advised students in resume writing, cover letter writing, interviewing skills, and vocational discernment.
- Coordinated and assisted in the development of contextual learning events such as "Why You" (mock interview program) and Tiger Tank (entrepreneurship competition).
- Worked with faculty member to develop proposal for new BUSN 390 course surrounding vocational discernment and professional development.

The Reynolds & Reynolds Company (Naked Lime Marketing)
Digital Marketing Analyst

Dayton, OH
December 2016 – September 2017

- Utilized SEO best practices while creating advertisements, updating HTML, meta data, and schema.
- Assisted in developing data driven strategies for paid search, social, and reputation advertising.
- Led digital marketing training courses for new associates and further learning for current associates.

Digital Advertising Specialist

June 2016 – December 2016

- Managed monthly paid advertising budgets across multiple platforms and channels.
- Coordinated a cohesive marketing strategy with other company services (direct-mail and email).
- Consistently met industry benchmark conversion goals of 3% or higher on paid search results.

Wittenberg University
Intern, The Susan Hirt Hagen Center for Civic and Urban Engagement

Springfield, OH
August 2014 – May 2016

- Managed Community Alliance for Youth communications through email, web, and social media channels.
- Assisted in planning professional development conferences for local youth workers in Clark County.
- Coordinated 2015 Passport to Springfield event and secured over 26 participating businesses.